BUFFALO GROVE VILLAGE NEWS





Inside This Issue:

Village President Letter	3	
Woodmans' Groundbreaking	3	
Winter Maintenance	4	
Winter Fire Safety	5	
Keep The Wreath Red	6	
New Trustee	7	
New Rusinesses	۵	

The Village of Buffalo Grove has employee programs in place that not only promote giving back to the community, but also encourage going above and beyond job responsibilities, as well as overall fitness and health.

Employee Appreciation Week was held in mid-September and each of the different Village departments hosted events, which culminated with the employees' Appreciation Luncheon. Village employees participate in the 'Golden Ticket' program, which rewards individuals who go above and beyond their job responsibilities. Five tickets can be redeemed by employees for a gift card from a Buffalo Grove business, along with receiving recognition at the Appreciation Luncheon.

Continued on page 8...





Village of Buffalo Grove 50 Raupp Boulevard Buffalo Grove, IL 60089 Phone: (847) 459-2500 Fax: (847) 459-0332 Email: info@vbg.org Website: vbg.org

Village Hall Hours Monday 8:00 a.m. to 6:30 p.m. Tuesday-Friday 8:00 a.m. to 4:30 p.m.

Office of the Village Manager (847) 459-2525 Office of the Village Clerk (847) 459-2525 Finance and **General Services** (847) 459-2500 **Building and Zoning** (847) 459-2530 **Health Department** (847) 459-2530 **Fire Department** (Non-Emergency) (847) 537-0995 **Police Department** (Non-Emergency) (847) 459-2560 **Public Works-Operations** (847) 459-2545 **Public Works-Engineering** (847) 459-2523 **Arboretum Golf Club** (847) 913-1112 **Buffalo Grove Golf Club** (847) 459-5520

BGTV
Comcast Channel 6
AT&T U-Verse Channel 99
Village Board meetings air
everyday at
8:00 a.m. and 8:00 p.m.

Village Trustees



Jeffrey Berman jberman@vbg.org



Andrew Stein astein@vbg.org



Lester Ottenheimer
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Joanne Johnson jrjohnson@vbg.org



Eric Smith
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Village Clerk



Janet Sirabian jsirabian@vbg.org

2017 Village Board Meeting Schedule

November 13

December 4

December 18

Budget Presentation

Regular

Regular

















Visit the Village of Buffalo Grove online at vbg.org

LETTER FROM THE VILLAGE PRESIDENT



Beverly Sussman bsussman@vbg.org

Buffalo Grove Days had another successful year at Mike Rylko Community Park over Labor Day weekend. Despite some scattered rain showers on a few festival days, thousands of people came out to enjoy the five-day event.

Festival goers took part in the usual lineup of activities, programs and entertainment, which also included carnival rides, Main Stage music, Buddy Baseball, the BBQ Challenge, the Arts & Crafts Fair, Fun & Food for Residents with Disabilities, and the Business Fair.

New this year: food trucks were available on opening night of the festival to provide more cuisine options for those playing Bingo as well as enjoying other activities!

The inaugural Car Show, which took place on Labor Day, was successful with approximately 200 cars on display. Judging

took place and awards were given for the various classes of vehicles.

I would like to thank everyone for their hard work and contributions to Buffalo Grove Days, including the BG Days Committee, the Commission for Residents with Disabilities, Community Emergency Response Team (CERT), Emergency Management Agency (EMA), the Police, Fire, Public Works and Community Development departments, Office of the Village Manager, the Park District, the Chamber of Commerce, all Village staff and the Village Board. Volunteers and staff dedicated countless hours throughout the year planning for the event, along with working the five-day event from open to close.

As preparations are now underway for next year's event, we are expecting to make it the best Buffalo Grove Days yet! I look forward to seeing familiar faces of the residents of Buffalo Grove there.

Beverly Susaman

WOODMAN'S GROUNDBREAKING MILWAUKEE AVENUE AND DEERFIELD ROAD





On Wednesday, September 27, 2017, Village officials and Woodman's Market grocery store representatives celebrated the start of construction of the new 242,000-square-foot Woodman's Market on the northwest corner of Milwaukee Avenue and Deerfield Road. In addition to the new grocery store, the project will also include an additional 43,000 square feet of retail and office development on the south side of Deerfield Road, led by Shorewood Development Group. The 25-acre project has involved coordination with multiple government partners, including the Lake County Department of Transportation (LCDOT) and the Illinois Department of Transportation (IDOT). It will ultimately result in significant improvements to the intersection of Deerfield Road and Milwaukee Avenue. The anticipated open date for both projects will be in the summer/fall of 2018. For more information about the project, please contact the Buffalo Grove Community Development Department at 847-459-2530.



WINTER MAINTENANCE

As the 2017-2018 winter season approaches, the Buffalo Grove Public Works Department is already preparing its equipment to meet the upcoming challenges in regard to ice, snow and other precipitation. As in years past, Village staff will undergo mandatory equipment and program training in an effort to meet, and work to surpass, expectations.

The challenges of winter maintenance are a balancing act between the weather and road conditions, staffing levels, functionality of equipment, traffic, and the many other emergency activities completed by the Public Works Department. Some of these are completed simultaneously during a snow event. The department is dedicated and works tirelessly to meet resident expectations.

The following are frequently asked questions and answers during the winter maintenance season.

What is the contact telephone number for the Public Works Department if I have a question or a concern?

During normal business hours: Monday -

Friday, 7:00 a.m. – 3:30 p.m., 847-459-2545. After hours, weekends and on holidays: 847-459-2560 (this is the non-emergency Police Department number).

What are the 'stripes' I see running down my street before a storm event?

Residents should expect to see 'stripes' on the road prior to winter storm events, as the Public Works Department will be completing an anti-icing, pre-treatment to roads throughout the community. Anti-icing is a cost-effective, proactive first step toward drivable roads during storm events. This effort helps to melt falling snow, and prevents the bond between the road surface and snow from forming. These steps allow plows to cut all the way down to the pavement surface as they move down the road

Why is snow pushed into my driveway by the plows?

This is an unavoidable inconvenience. During periods of snow, plows will clear the roads moving from the 'crown' of the road (or middle of the road) toward the outside curb. Plowing activities will continue until

all the snow has been removed from the road. During long snow events, this clearing may result in multiple plowing passes from the middle, all the way to the curb, and could result in large deposits along the road easement (or road edge) including driveway aprons.

Am I permitted to shovel or snow blow my driveway into the street?

No, this activity is prohibited by Village ordinance and is subject to a fine. In addition, residents who deposit snow into the road from their driveway or sidewalk assume liability in the case of an accident or injury resulting from this act. Residents are encouraged to shovel or snow blow driveway snow 'downstream' from the direction of traffic (to the right facing the road from the garage).

When should I move my car off the street?

The Village parking restrictions are clearly marked on posted signs throughout each neighborhood. In addition to the restrictions outlined on the posted signs, parking restrictions go into effect as soon as plowing operations have started. Residents are Continued on back page...



That's right. Snow is actually clear. Snowflakes are made out of ice crystals, so when light passes through, it bends and bounces off each individual crystal. The entire spectrum of light is reflected back to our eyes, and we see white snow. So there's actually no such thing as a White Christmas, but that sounds a lot catchier than Translucent Christmas.

Another interesting fact is that all snowflakes have exactly six sides.

This information was taken from an article on www.rd.com by Claire Nowak



RECYCLING OPTIONS FOR BUFFALO GROVE RESIDENTS

The Village of Buffalo Grove, In coordination with other area organizations, provide residents with recycling opportunities throughout the year. These include:

Residential Curbside Recycling

The Village's waste hauler, Waste Management, allows residents to place a variety of paper products and plastic materials out for recycling once-per-week, at a minimum. Additionally, metal and glass materials such as aluminum, tin, steel/zinc cans, aerosol cans, glass containers and clean aluminum foil can also be put out for recycling on a weekly basis. This material is removed from the waste stream, freeing up valuable landfill space, and are then converted back into usable materials. Waste Management will also pick up Christmas trees in the Village between January 2, 2018 and January 12, 2018. The trees should be clean, with no bags or tinsel on them.

Batteries and Fluorescent Lights

The Village of Buffalo Grove offers residents a drop-off spot at Village Hall for old batteries and fluorescent light bulbs. These products are then shipped to a recycling center for reuse in other materials.

Expired Prescriptions and Sharps

Expired and unused prescriptions, and over the counter

drugs can be dropped off at the Buffalo Grove Police Station, 48 Raupp Boulevard, or at Village Hall, 50 Raupp Boulevard, for proper disposal, which helps to keep these materials from being used inappropriately or polluting the environment. The Village provides sharps containers to residents who need to dispose of needles and other sharps materials. These containers can then be returned to the Village for proper disposal.

Solid Waste Agencies in Lake and Cook Counties

Yearly opportunities to take part in recycling events for solid waste are available to both Cook County and Lake County residents living in Buffalo Grove through the Solid Waste Agency of Lake County (SWALCO), **swalco.org**, and the Solid Waste Agency of Northern Cook County (SWANCC), **swancc.org**. Please visit their respective websites listed above for information on yearly recycling events for electronics, documents, prescription drugs and sharps, as well as education about recycling and reuse. The Village of Buffalo Grove is a member community in both organizations, which enables residents to take part in all of the programs that they offer.

For more information on recycling programs, please contact the Community Development Department at 847-459-2530.

WINTER FIRE SAFETY TIPS

The colder months are when a majority of house fires are caused by individuals attempting to heat their homes. More than one-fifth of residential fires are related to the use of supplemental room heaters, including wood and coal-burning stoves, kerosene heaters, gas space heaters and electric heaters. Please see the following safety tips below to prevent house fires when using different heating methods.

Furnaces should be checked regularly by a professional. The flame should burn a bright, steady blue and should not come outside of the furnace. If you hear or smell natural gas leaking from your furnace lines, evacuate the house immediately and use a phone outside of the home to call 911.

Fireplace Chimneys regularly create a chemical compound called creosote that is easily ignitable. Chimneys need to be cleaned out frequently and inspected for cracks and obstructions. Residents are advised not to burn trash, paper or green wood in a fireplace, because they are difficult to control, and causes heavy creosote buildup. Using a fireplace screen that is large enough to cover the entire opening of the fireplace will help to catch flying sparks, and be heavy enough to stop rolling logs.

Wood Stoves should be inspected and cleaned on a regular basis, and checked monthly for damage or obstructions. Keep combustible objects away from the stove, and be sure to check with the Buffalo Grove Fire Department for local codes before having a stove installed.

Space Heaters should only be used if they have the Underwriters Laboratories (UL) safety listing, or one from an equivalent testing laboratory. Read and follow all instructions

in the owner's manual. The heater should be placed on the floor, away from combustible materials, and out of high-traffic areas. Do not put anything on top of a space heater, and do not leave the heater unattended or with unsupervised children. Electric heaters should be unplugged when no one is in the house, or before the family goes to sleep. Kerosene heaters should also be turned off when going to sleep or leaving the house. Use only crystal-clear K-1 kerosene in a kerosene heater. **Do not use gasoline or camp stove fuel.**

Carbon Monoxide is a potential danger relating to home heating, which can cause carbon monoxide poisoning and can lead to injury or even death. If appliances or equipment burns propane or natural gas, fuel oil, kerosene, wood, coal, pellets a carbon monoxide detector should be installed immediately.

Smoke Detectors save lives. Install a smoke alarm outside of every sleeping area in the home, in each bedroom and on each additional level of the home. Use the test button to check the smoke alarm once a month, and keep new batteries on-hand. When necessary, replace batteries immediately. All batteries should be replaced once a year, at a minimum.

Fire Extinguishers should be installed in every home. Residents should look at the fire extinguisher to ensure it is properly charged. Use the gauge or test button to check proper pressure, and if the unit is low on pressure, damaged or corroded, have it professionally serviced. Only adults should handle and use extinguishers.

For more information, please contact the Buffalo Grove Fire Prevention Bureau at 847-777-6110.

KEEP THE WREATH RED

Each year, the Buffalo Grove Fire Department promotes the 'Keep the Wreath Red' program. This is a visual reminder for residents to take additional safety precautions during the holiday season, relating to decorations, lights and candles. Each of the three fire stations in Buffalo Grove places a holiday wreath decorated with red bulbs in public view, and the bulbs are continually illuminated throughout the holiday season. If a fire is directly caused by holiday decorations in the Village, one red bulb will be changed to a white bulb to remind residents to beware of fire hazards caused by decorations. By following these below tips, you can help to Keep the Wreath Red:

Christmas Trees

Consider an artificial tree, which is much safer and cleaner than a natural tree. If a natural tree is chosen, select only a fresh tree that is deep green in color, has a strong scent of pine, and does not lose needles readily. Keep natural trees in water-holding stands and keep the stands full of water. Also, place trees away from heat sources, and a safe distance from exits. Please note: Do not rely on chemical sprays to make trees flame resistant.

Lights

- Buy and use lights approved by a national testing laboratory.
- Discard any lights that have frayed or worn cords, cracked sockets, broken or loose connections, bare wires or those that operate intermittently.
- Do not use indoor lights outdoors, or overload electrical outlets (follow the manufacturer's instructions for the number of strings that can be plugged in together).
- Do not run extension cords under carpets, across doorways or near heaters.
- Unplug lights when leaving home, or before going to bed.

Candles

Extinguish all candles when leaving the home or going to sleep.

- Keep candles away from items that can catch fire, such as clothing, books and curtains.
- Use candleholders that are sturdy, are made from a material that cannot burn, and are large enough to collect dripping wax.
- Keep candles and all open flames away from flammable liquids.
- Keep candlewicks trimmed to one-quarter inch and extinguish taper and pillar candles when they get within two inches of the holder. Candles should be extinguished before the last half-inch of wax begins to melt.
- During power outages, avoid carrying a lit candle; use flashlights instead.

General Winter Season Safety Tips

Residents are reminded to keep matches, lighters and candles out of the reach of children. Other safety reminders include: avoid wearing loose fitting clothing near open flames of a fireplace, candle or stove, and burn only well-seasoned, dry wood in the fireplace. Also, do not burn holiday wrapping paper in the fireplace, because the paper burns too hot and fast, and could cause a fire in the chimney.

For more information, please contact the Buffalo Grove Fire Department Educational Division at 847-777-6110.

VILLAGE PROMOTES SAFE FOOD HANDLING AT LOCAL RESTAURANTS

The Village's Community Development Department, through its Environmental Health Services Division, is responsible for permitting, regulating and inspecting all food service facilities that operate in Buffalo Grove. To accomplish this goal, these facilities are inspected throughout the year to ensure there is compliance to applicable health codes. Routine reviews and inspections are necessary to reduce the occurrence of foodborne illness, to promote safe food handling practices and to ensure the safety of food for consumption by residents and visitors.

During an inspection, various factors are looked at such as: proper food handling techniques and hygienic practices, equipment washing/sanitizing, as well as checking on required certifications for managers and food handlers. The intent of the inspection is not only to document potential violations, but to also use it as an educational tool to assist the food operator with improvements for food safety at the facility.

For questions concerning health-related matters at food service facilities in Buffalo Grove, please contact the Community Development Department at 847-459-2530.



CHILD SAFETY SEATS

HELP SAVE LIVES

Vehicle crashes are the leading cause of preventable death and injury to children in the United States.

Statistics from Safe Kids Worldwide show that using a child safety seat can reduce the risk of death by as much as 71-percent, particularly among infants. Additionally, 48-percent of all children killed in motor vehicle crashes have been unrestrained. These statistics are why the Buffalo Grove Police Department puts such a strong emphasis on educating the community in regard to this important topic. In 2017, the Buffalo Grove Police Department Traffic Unit and other certified technicians installed approximately 80 car seats for residents of Buffalo Grove.

Most parents know the importance of using a car seat, but may not always know how to install it properly. The Buffalo Grove Police Department has several officers who are certified in the installation of child/infant restraint systems. These officers are tested on an ongoing basis, and must attend additional training to keep their certifications valid.

Important reminders

All children under eight years of age must be in some type of child restraint and should not be buckled into the seat wearing winter coats. The child can slip



out of the coat and the restraint during a vehicle crash; instead, place the coat or a blanket over the child once they are safely secured.

The Buffalo Grove Police Department Traffic Unit offers assistance with car seat installations for residents every month. The installations are completed every other Tuesday, and take approximately 30 minutes per car seat. If residents have the car seat and automobile manuals, they are asked to bring these items with them.

Reservations can be made by calling the Buffalo Grove Police Department Traffic Unit at 847-459-2560.

VILLAGE WELCOMES NEW TRUSTEE



Twenty-nine-year Buffalo Grove resident and business man, Eric Smith, was recently appointed to fill the open trustee seat left vacant by former Village Trustee, Steven Trilling. Smith brings with him a diverse background in entrepreneurship, volunteerism, local government, and philanthropy. He was officially appointed on September 18, 2017, by Village

on September 18, 2017, by Village President Beverly Sussman during the Village Board meeting.

President Sussman remarked that when reviewing the 12 candidates who applied for the open trustee seat, she looked for comprehensive experience working in community affairs, business administration, organized leadership and community development. Prior Village Board experience was also cited as an important attribute.

Trustee Smith has served as chairman of Buffalo Grove's Planning and Zoning Commission and serves as a member of the Lake Cook Corridor Planning Group. His previous local government experience includes serving as an interim Village of Buffalo Grove Trustee from 2010 to 2011. He also has previous business association experience, serving as president, vice president, treasurer and secretary of the Buffalo Grove Lincolnshire Chamber of Commerce, as well as president of the Rotary Club of Buffalo Grove. Smith has been a member of both organizations, and owned his own business in Buffalo Grove since 1988.

"I am honored to serve, and have been able to hit the ground running as a Village Trustee," Smith said. "My past experience on the Board, as well as my other Village involvements have provided me with a working knowledge of how our local government runs, and has made the transition almost seamless."

Board commitments handled by Smith include serving as the liaison to the Arts Commission. He commented on what he described as 'incredible volunteers' who donate their time to serve as commissioners. Smith added that it is an exciting time in the Village due to important projects that are currently underway, including the Lake Cook Corridor project.

"I am excited for the next few months as I work with the Village Board to continue to improve an already great place to live," said Smith. "On a personal note, my newest grandchild lives in Buffalo Grove and I feel privileged to be part of the continued improvement of our Village, especially knowing he will benefit from everything we are able to accomplish."

Smith added that he appreciates how welcoming everyone on the Board has been, along with the willingness of the Village staff and employees to share their knowledge.

Smith's term will end on April 30, 2019.



Quick Fact A whole turkey is safe when cooked to a minimum internal temperature of 165 °F as measured with a food thermometer.

GIVING BACK

Continued from front page ...

The Village encourages employees to be healthy, both physically and mentally. Working with a local wellness organization, employees test their physical fitness and work to improve their overall health. 'Lunch and Learns', which cover a range of topics from retirement financial planning, to low impact yoga that can be done at the work desk, are hosted quarterly.

Giving back to the community is also a strong emphasis for employees of the Village of Buffalo Grove.

In 2016, the Buffalo Grove Employee Giving Campaign raised more than \$2,500 for the North-Northwest Chapter of the United Way and won the Great Beginnings Award for innovation. Additionally, the Fire Department supports the Muscular Dystrophy Association through events like 'Fill the Boot', and the Police Department raises funds for Special Olympics of Illinois through activities such as 'Cop on a Roof Top' and the Plane Pull. Village

employees and the Village Board have also joined forces to support the American Cancer Society through the Buffalo Grove/Lincolnshire Relay for Life event. Recently, employees raised funds to donate to the American Red Cross for Mexican earthquake relief efforts. The Employee Giving Campaign in 2017 will again benefit the United Way, and will be held this November and December.

For more information, please contact the Buffalo Grove Village Hall at 847-459-2500.





OUR TOWN

INTERESTING THINGS YOU MAY OR MAY NOT KNOW ABOUT BUFFALO GROVE



OLDEST BUILDING

Saint Mary's Church, which was completed 1899, is the oldest building in the Village.



A TALE OF TWO TOWNSHIPS

Buffalo Grove is located in both Vernon and Wheeling Townships. Approximately three fourths is in Vernon Township, while the remainder is in Wheeling Township. The seperation is at Lake Cook Road.



FAMOUS PERSON

Actor Vince Vaughn grew up in Buffalo Grove. He then moved to Lake Forest where he attended high school.

ANNUAL PARKING PASS FOR METRA LOT

Starting Friday, December 1, 2017, the Village of Buffalo Grove will offer annual parking permits for the Metra Commuter Lot, located at 825 Commerce Court. The permits are \$450 and will be valid from Monday, January 1, through Monday, December 31, 2018. This fee saves commuters \$50 compared to the cost of daily parking permits, and \$30 over purchasing six, bi-monthly passes. The annual passes provide 24-hour access to the Metra lot, and can only be purchased at Village Hall, 50 Raupp Boulevard.

The Village of Buffalo Grove will continue to offer bi-monthly and daily parking passes throughout 2018. Bi-monthly passes are available for purchase 30 days before the parking cycle begins, and can be purchased online at **vbg.org/116/Metra-Parking**, by mail or at the Village Hall front desk for \$80. Daily parking is \$2-per-day and available through the 'Passport Parking' app for smartphones, by phone at 847-380-4332 or at any of the five pay terminals located at the Metra Station, which accept cash or credit cards.

Parking passes or daily permits are required Monday through Friday. There is no charge for parking in the lot on weekends or on federal holidays. Daily parking expires at midnight on the date of purchase, unless a long-term parking space is utilized. Long-term spaces are numbered 505 through 514 and available up to five consecutive days.

The Village of Buffalo Grove operates the Metra parking lot and is responsible for the maintenance of both the parking lot and the Metra Station.

Maintenance responsibilities include snow and ice control in the parking areas and walkways leading to the train station, garbage removal and building maintenance of the station and warming shelters. However, the Village's maintenance responsibilities end at the Metra Station platform. Village employees are not allowed to perform any maintenance on, or between the platforms; Metra is responsible for both the platforms and the areas in between the platforms. These areas include, but are not limited to, snow and ice control on the platform, lighting, signage and maintenance of the tracks and fencing. Parking enforcement in the Metra Lot is the responsibility of the Buffalo Grove Police Department.

For questions, please contact the Village of Buffalo Grove Finance Department at 847-459-2500.

NEW, EXPANDING AND/OR RELOCATING BUSINESSES IN BUFFALO GROVE

FROM MAY THROUGH SEPTEMBER OF 2017

Pragma Edge, Inc.

ThermFlo, Inc.

Comfort Keepers of Buffalo Grove

Computer Aided Technology, LLC

Leyard American Corporation

United Advisors Financial Marketing

Organization, Inc.

Up 'N Adam Service and Supply, Inc.

World HDD, LLC

PTP Oneclick, LLC

Cama USA, Inc.

Monnex Precision, Inc.

Athletico Physical Therapy

Performance Eurowerks

The Wild Buffalo

Swift Prepaid Solutions, Inc.

Wholesalers Unlimited, LLC

Yes Class

Fisher Container Corp.

Responsible Electronic Recycling L3C

Veritas Document Solutions

Althea Day Spa, Inc.

Fence Solutions Co.

Kabob at Pizza

Michael's on Main Café

Native Foods Holdings Corporation

BCMF Financial Group/MassMutual Illinois

Northwest Community Healthcare

Prairie House Tavern expansion

Holland Home USA, LLC

No Escape, Inc. expansion

2150 Lake Cook Road, Suite 730

875 Busch Parkway

1400 E. Lake Cook Road, Suite 110

165 N. Arlington Heights Road, Suite 101

1692 Barclay Boulevard

1130 W. Lake Cook Road, Suite 250

725 N. Hastings Lane

1674 Barclay Boulevard

1110 Lake Cook Road, Suite 175

901 Corporate Grove Drive

330 Hastings Drive

1156 W. Lake Cook Road

1614 Barclay Boulevard

48 Raupp Boulevard

2150 E. Lake Cook Road, Suite 100

190 McHenry Road

400 W. Dundee Road, Suite 106

1700 Leider Lane

708 Armstrong Drive

951 Commerce Court

146 W. Dundee Road, Suite 101

545 Depot Place, 2nd Floor

1659 N. Buffalo Grove Road

485 Half Day Road

1110 Lake Cook Road, Suite 195-A

2150 E. Lake Cook Road, Suite 555

600 W. Lake Cook Road, Suite 160

2710 N. Main Street

765 S. Buffalo Grove Road

1501 W. Dundee Road, Suites 102, 103 & 104













THANK YOU FROM THE BUFFALO GROVE HEALTH COMMISSION, NEXT BLOOD DRIVE

The Buffalo Grove Health Commission and LifeSource would like to thank all the donors that made the Buffalo Grove Days Blood Drive a huge success. The blood donation goals were surpassed due to a loyal group of donors, and new individuals who gave the gift of life for individuals who need blood donations to survive.

The next Blood Drive will be held on Saturday, December 2, 2017, at the Alcott Center, 530 Bernard Drive, from 8:00 a.m. until 1:00 p.m. To prepare for a blood donation, eat well, stay hydrated and bring identification. Appointments are preferred, but walk-ins are welcome.

Call LifeSource at 877-543-3768 to schedule your appointment.



Village of Buffalo Grove 50 Raupp Boulevard Buffalo Grove, IL 60089 PSRTD SRD

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WINTER MAINTENANCE

Continued from page 4...

strongly encouraged to move vehicles off the streets as soon as winter weather arrives, as the equipment often must pass between vehicles that are parked legally on the street. This creates a potential hazard for the winter maintenance equipment, and slows down the overall response of the winter maintenance program. Please watch the weather and move vehicles from the road when possible during winter weather.

What should I do if a plow damages my mailbox? Or my parkway?

The Public Works Department repairs or restores damage to parkways in the spring, following the end of the winter season. Damage to the parkway should be reported to the Department as soon as it is identified. The Public Works Department repairs or replaces mailboxes and mailbox support posts that have been damaged by a 'direct strike' from the plow or plow vehicle. The department does not complete repairs caused by snow thrown from the plow. When purchasing a mailbox, sturdiness should be a consideration so that it can resist the force, weight and weep of snow caused by plows. No repairs or replacements will be completed on mailboxes or mailbox support posts that have been improperly installed. Mailbox installation guidelines and diagrams can be obtained at the Public Service Center, 51 Raupp Boulevard, upon request.

Why won't the Village plow my sidewalk or my driveway?

The costs of such a program would be very prohibitive. Residents are expected to remove snow from their own driveways and sidewalks

adjacent to their property so that pedestrians are not forced to walk in the street.

Is the Public Works Department responsible for winter maintenance on every road in Buffalo Grove?

No. There are many roads throughout Buffalo Grove that are maintained by agencies other than the Buffalo Grove Public Works. State and county roads are each maintained by the jurisdictional agency. Problems or issues on these roads should be reported directly to the jurisdictional agency.

What should I do if it is my garbage day and plows are out clearing snow?

Garbage collection takes place throughout the community on a variety of different weekdays. During winter maintenance activities, residents are strongly encouraged to place garbage and recycle cans back away from the curb, and inside the apron of the driveway so that blowing snow coming off the plow doesn't knock the cans over. The closer the cans are placed to the curb, the greater the likelihood they will be knocked over during plowing operations.

For more information, please contact the Public Works Department by calling 847-459-2547, or visit vbg.org/169/Public-Works.

