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BUFFALO GROVE DEPUTY VILLAGE MANAGER AUTHORS ARTICLE FOR INTERNATIONAL GOVERNMENT ORGANIZATION

Deputy Village Manager Jennifer Maltas wrote about GovITC, an IT consortium and shared services model. Buffalo Grove and six other municipalities are members.

Buffalo Grove, Illinois – Buffalo Grove Deputy Village Manager Jennifer Maltas wrote an article that was featured in the April 2017 edition of ‘PM Magazine’, a monthly publication from the International City/County Management Association (ICMA). The association benefits members across the globe through the sharing of information and educational resources to enhance and support local government leaders.

In the article, Maltas writes about the founding of the shared IT services model, Government Information Technology Consortium (GovITC). Founding members include Buffalo Grove, Glenview, Lincolnshire, Kenilworth, and Lake Bluff. These communities, along with new members Oswego and Yorkville, receive IT services through joint outsourcing with a Managed Service Provider (MSP) under one agreement. The agreement provides standardized IT services across each municipality, which creates cost savings through a shared purchasing model.

Maltas was deeply involved in the creation of GovITC, which is now an entity under Illinois state law. She also currently serves as the consortium’s president.

“Ms. Maltas’ leadership in the establishment and development of the IT consortium program is an outstanding example of Buffalo Grove’s commitment to developing regional partnerships that improve services and reduce costs for our mutual constituents,” said Village Manager Dane Bragg. “We are grateful for her ingenuity, initiative and hard work.”

At the end of the article, Maltas provides key takeaways for the consortium model, which include the need for participants to give up a level of autonomy and control, and to agree on a common set of metrics to align perspectives so the plan is equitable for each member. She added that trust is critical to achieve the best possible solutions for all partner communities.

To read the full article, visit http://icma.org/en/press/pm_magazine/article/108061.

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