



BERGEN COUNTY HOUSING, HEALTH AND HUMAN SERVICES CENTER

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**Policy on Shelter/Community Guests
Placing Emergency 911 Calls**

The use of Emergency Services at the Center must be authorized by security. This means, in case of an emergency, please notify security. Security will direct as to what the procedure will be. This means, that no community or shelter guest will call the police or 911 without notifying security of intentions. If a community or shelter guest calls police or 911 from the premises, it will be reviewed by the director. If a community or shelter guest calls 911 or police and instructs 911 or police to report to the Center, without notifying security, it will be reviewed by the director. The director will then review the actions taken by the community or shelter guest, and take immediate action if needed. Guests who are found to violate this policy except in the case of a true emergency will be banned from the Center.