

Village of Belleville Future Ready Community Survey

Introduction

Dear Village of Belleville Community Members,

The Village is engaged in a process to develop a ten-year strategic plan for the Village. As a community stakeholder, your opinion and insights are valuable, as the Village is looking to gather feedback and input from community members about the future of our Village.

Strategic Plans are tools that articulate an organization's values, goals, and vision for the future. The Village currently has a Comprehensive Plan and a Comprehensive Outdoor Recreation Plan that will be used to inform and provide guidance to the Strategic Plan. The Strategic Plan will then drive the annual operating budget and capital improvement plan.

The Village would appreciate receiving your feedback on the following sections: Mission, Vision, Values; Quality of Life; Government Operations; and future priorities. This survey will allow you to share your opinions and ideas, and will help the Village Board and Administrator understand what is most important to the community.

All survey results will be anonymous. The Village Administrator will prepare a summary after the survey closes. No survey responses will be directly identified with any individuals who completed the survey. The survey will only take about 15 minutes to complete and should be done in one sitting.

Please complete this survey by Friday, March 15th, 2024. If you have any questions or need assistance, please contact Gabe Altenbernd, Village Administrator at (608) 424 - 3341 or galtenbernd@villageofbelleville.com.

Thank you for participating in the Village's first strategic planning survey!

Sincerely,
The Belleville Village Board

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Mission

A mission statement indicates the purpose of the Village and guides the prioritization of opportunities. The mission defines what the Village stands for and what it will do.

The current mission statement for the Village reads:

The Village of Belleville is dedicated to providing effective and efficient services to our community, promoting environmental sustainability and economic growth while maintaining small-town values and a high quality of life.

1. Do you think the mission statement should be changed?

Yes

No

If yes, using the field below, please indicate any suggested changes you would make to the Belleville mission statement.

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Vision Statement

The vision statement describes where the Village is headed and is an aspirational statement of a future desired state.

The current vision statement reads:

To preserve and enhance our French namesake, "Beautiful Village."

2. Do you think the vision statement should be changed?

Yes

No

If Yes, using the field below, please indicate any suggested changes you would make to the Belleville vision statement.

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Values

Values are the core operating principles that the organization strives to reach. They govern the actions and behaviors of policy makers and employees to effectively communicate and live out the mission and vision of the organization.

The values of the Village are:

- *Action Oriented* - We act with a sense of urgency to meet the needs of residents, co-workers, and the community.
- *Excellence* - Delivery of high-quality services to citizens and co-workers.
- *Innovation* - We are open to new ideas and methods of providing services and meeting community needs.
- *Integrity* - Our actions and words are in harmony.
- *Teamwork* - Resources are shared.

3. Should any of the values be changed?

Yes

No

If yes, please use the fields below to indicate changes to the current core values or add new ones.

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Future Priorities

4. Using the list below, indicate your top three priorities for the future.

- Improving the mix of commercial and retail development downtown
- Pursuing commercial and industrial development opportunities west of town
- Promoting greater public use of frontage along Lake Belle View
- Providing Village services in more innovative ways
- Improving communication between the Village and residents
- Making residents more aware of services provided by the Village
- Expanding recreational offerings
- Increasing collaboration and partnerships with civic organizations and other public agencies
- Developing affordable housing in the Village
- Increasing retail offerings in the Village
- Addressing the facility needs of Village departments
- Achieving greater community engagement and participation
- Improving sustainability initiatives
- Adding park amenities
- Establishing new walking and biking trails
- Developing a dog park
- Adding sidewalks
- Developing a multi-purpose community center

Other (please specify)

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Quality of Life

5. How would you rate the Village on the following aspects:

	Excellent	Good	Poor	Very Poor
As a Place to Feel a Part of the Community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
As a Place to Retire	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
As a Place to Work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
As a Place to Raise Children	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
As a Place to Live	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. Please rate your satisfaction with each of the following items that may influence your perception of the Village.

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
Feeling of safety in your neighborhood	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall feeling of safety in the Village	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Physical appearance of your neighborhood	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall image of the Village	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of services provided by the Village	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value received for Village tax dollars and fees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall quality of Village parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. Please rate the quality of life attributes from most important (1) to least important (8).

☐ Social Environment (i.e., community events)

☐ Housing

☐ Local Retail and Commercial Services

☐ Natural Environment & Pollution

☐ Safety & Crime

☐ Taxes & the Political Environment

☐ Public Services (i.e., street maintenance, yard waste-pickup, licensing & permitting)

☐ Recreational Services (i.e., parks, trails, playground equipment)

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Operations

8. Please state your level of agreement with the following questions:

	Strongly Agree	Agree	Disagree	Strongly Disagree
I am pleased with the overall direction the Village is taking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am pleased with the overall performance of the Village Board	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I believe the Village's local government does a good job running local government for the benefit of all residents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel informed about the decisions made by the local governing body about our community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel involved in the decision making process for our community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I believe the Village's operations are appropriately transparent	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. Please rate the overall quality of the following services:

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
Clerk's Office (i.e., Licensing, permitting, election management)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communications & Customer Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Development (i.e., Planning & Zoning, Building Inspection)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Works, Parks & Utilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. How would you rate the following elements of public safety in the Village?

	Excellent	Good	Poor	Very Poor
Visibility of Police in residential areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visibility of Police downtown	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Efforts to educate the public about public safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Response time to emergencies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enforcement of local traffic laws	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. How would you rate the following elements of public works in the Village?

	Excellent	Good	Poor	Very Poor
Maintenance of streets and sidewalks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Maintenance of Village buildings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Management of stormwater runoff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Snow and ice removal operations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Maintenance of playground facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Care of parkway trees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pickup of yard waste	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Water Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. How would you rate the following elements of community development in the Village?

	Excellent	Good	Poor	Very Poor
Code & ordinance enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Building & inspection services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Economic Development & Promotion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Planning & Zoning Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. How would you rate the Village's efforts in the following aspects of code enforcement?

	Excellent	Good	Poor	Very Poor
Cleanup of litter and debris on private property	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mowing and trimming of lawns	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Snow removal on sidewalks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Removal of temporary signs illegally placed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Out-of-Season storage regulations of boats, trailers, RVs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. How would you rate your level of satisfaction with the following Library services?

	Excellent	Good	Poor	Very Poor
Quality of the Village Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helpfulness of Library staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of available materials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to access the building	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Library programming	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15. Which is your preferred method of communication?

- In-person
- Village website
- Social media
- Newsletter via email
- Utility Bills

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Demographics

Please tell us about yourself so we can further understand the needs of the Village's stakeholders. The following questions are optional.

16. What is your gender?

- Male
- Female

17. Please select the appropriate age range below.

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65+

18. What is your relationship to the Village of Belleville (Check all that apply)

- Resident of the Village of Belleville
- Member of a board or committee
- Business owner in the Village of Belleville
- Not a resident of the Village

Other (please specify)

19. If you are a resident or business owner of the Village of Belleville, are you a homeowner or renter?

- Homeowner
- Renter
- Not a resident of the Village

20. If you are a resident of the Village of Belleville, how long have you been a resident?

- Less than 1 year
- 1 to 5 years
- 6 to 10 years
- 11 to 20 years
- More than 20 years
- Not a resident of the Village

21. Would you like to be contacted by the Village regarding any of your responses? If yes, please put your name and phone number.

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Thank you!

Thank you for providing your opinions to help shape the Village of Belleville's strategic plan. Your responses have been stored, and you may click "Done" to exit the survey. Please encourage others that you know to also respond to this survey.

Thank you very much for taking the time to complete this survey.